



# Locating Your Battery

When a Low Battery indication appears on your system's keypad, the system battery may need to be replaced. Follow these instructions to locate your system battery.

[Technician Required to Replace Battery](#)

[System Battery in Keypad](#)

[System with a Panel Box](#)

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## Technician Required to Replace Battery

If your system is one of the following, the battery is in the keypad and must be changed by a qualified technician. Please contact [Customer Care](#) to schedule service.



## System Battery in Keypad

If your system is one of the following, the system battery is in the keypad. Please select the link below the image for detailed instructions on changing the battery.



[Replacement Instructions](#)



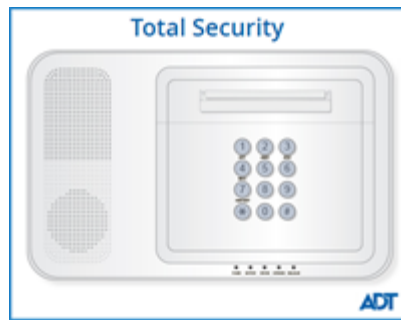
[Replacement Instructions](#)



[Replacement Instructions](#)



[Replacement Instructions](#)



[Replacement Instructions](#)



[Replacement Instructions](#)

## System with a Panel Box

If your system is not listed above, then the system battery is located in the panel box.

### Identifying the Panel Box

The panel box is a metal box about the size of a cereal box. It is usually beige, but can be white or gray. There will be a sticker on the front with the ADT logo. Panel boxes originally installed by a company that has since merged with ADT may show the name of the original company.



### Locating the Panel Box

The panel box is located in an out-of-the-way place such as a closet, basement or utility room. It is usually installed on a wall at eye level or above. There may be other system components, such as a cellular communication unit, installed next to the panel box.



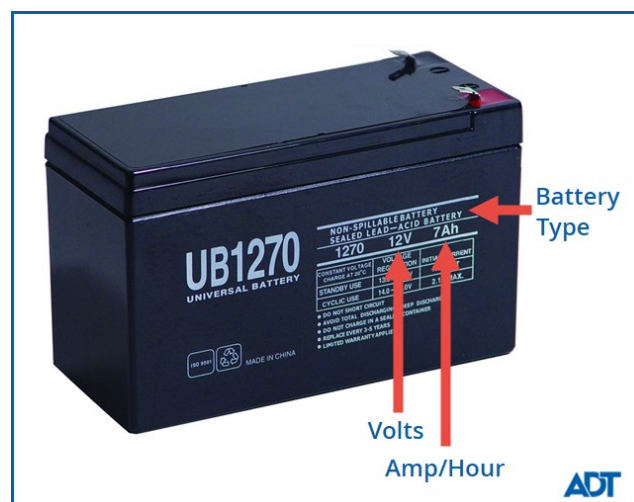
## Opening the Panel Box

The panel box is secured shut using one of two methods:

- **Screws:** To open the panel box, unscrew the two retaining screws on the right side of the box using the appropriate flathead, Phillips or Robertson (square head) screwdriver.
- **Lock:** You should have received the panel box key when the system was installed or it may have been placed on top of the panel box. If you cannot locate the panel box key, please contact Customer Care.

## Identifying the System Battery

The system battery is a black box that sits inside the panel box. It is connected to the alarm system's circuit board with red and black wires.



The battery's specifications are written on the front of the unit. Panel batteries are a rechargeable sealed lead-acid type, usually 12 Volts, and range in amps/hour from 7Ah to 1.2Ah.

Please refer to [12V System Battery Replacement Instructions](#) for details on changing the panel battery.

## Related Topics

### [Recharge or Replace a Battery](#)

Here you will find out how to determine if the system battery just needs to be recharged, or if it should be replaced.

### [Find the Right System Battery](#)

Here you will find information on what type of battery your system requires

### [General Battery Help](#)

Here is general information concerning a system low battery condition

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